

Operations Director

London

£140–150K + package

Vacancy ID: 010129

What You'll Do

You'll take on senior responsibility for the project delivery function within a respected UK workplace design and build contractor. This is effectively the head of project management role for a complex, fast moving business that delivers high value, design led fit out projects. Your job is to ensure that what is sold, designed and promised to clients is delivered with consistency, control and quality.

You sit at the centre of the delivery organisation, leading the people and systems that turn design concepts and commercial agreements into built environments. You will shape how projects are mobilised, how project managers are supported, and how risk, programme and margin are managed across the portfolio. Your influence stretches from bid stage, where delivery strategy is defined, through to completion and handover.

You will work closely with design, commercial and client teams to ensure that delivery plans are realistic, well structured and aligned with client expectations. You will also take ownership of improving how the project management community performs, setting standards, mentoring senior project managers and building a culture of accountability and professionalism.

This is a role with real operational depth and strategic reach. You are not simply overseeing reporting. You are actively shaping how the business delivers work and how it is experienced by clients.

What You'll Get

You will receive a senior leadership package that reflects the scale of responsibility, alongside the status that comes with being the person accountable for delivery performance.

You have genuine influence over how the business operates. You can introduce better ways of working, raise standards, and build a delivery function that supports both growth and profitability.

The role offers variety through exposure to multiple projects, clients and delivery teams, rather than being tied to a single scheme. Your success is visible, and strong performance brings recognition and professional standing inside the business and in the wider market.

What You'll Need

You will come from a design and build or workplace consultancy background with strong experience of managing or overseeing complex project delivery.



You understand what good looks like in project management, from mobilisation and governance through to programme, cost control and client communication.

You are comfortable leading senior project managers, challenging assumptions, and making decisions that protect both delivery quality and commercial outcomes.

About the Company

You will be joining an established UK workplace design and build contractor with a strong reputation for delivering high quality, design led projects. The business operates multiple delivery teams and continues to invest in its people and its systems as it grows.

It offers the stability of a well established organisation combined with the opportunity to shape how its delivery function evolves.

Getting in Touch

If this sounds like the right next step for you, call Thomas Wood on 07398 970 887 or email thomas@moonlightpartners.co.uk.

Trust is the lifeblood of our business, and all enquiries will be treated with the utmost confidence. If you think you know the person for this role, we have a generous referral scheme, paying £500 to £2,000 per person you recommend depending on their salary level. Full terms available at <https://www.moonlightpartners.co.uk/recommend-someone>

